



EXCLUSIVE LIMITED WARRANTY

International Product Group (hereinafter “I PG”) provides a one year Limited Warranty that the I PG Vinyl Flooring product is free of any manufacturing defects. If such products are found to be defective, I PG will supply new products of the same or similar style, size, color, grade and gauge for repair or replacement of the effective area. Non-defective products that were damaged by improper installation would not constitute a valid claim under this Limited Warranty. I PG reserves the right to inspect any claim, request photographs and/or samples prior to approving such claim.

PRE-INSTALLATION LIMITED WARRANTY

I PG warrants that this product is free of visual defects. You and /or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. I PG will not be responsible for any claim for product installed with visual defects.

LIMITED WEAR WARRANTY

Prestige Tile - 1 Year

Protile, Boardwalk & Grandview Planking - 10 Year

NuStone – 15 Year

I PG vinyl is protected with a wear layer. I PG warrants that there will be no wear-through of the wear layer for the amount of years indicated for the specific product. “Wear-through” means complete loss of the wear layer so that the printed layer is changed or affected. The term of your specific product wear Limited Warranty will appear on the website Internationalpg.com in the Limited Warranty section. This Limited Warranty only applies provided the recommended installation and maintenance procedures are followed. For complete details on the I PG Limited Warranty and installation instructions and maintenance recommendations, please refer to the website Internationalpg.com or review the Installation/Maintenance and Limited Warranty brochure which is available prior to sale, the terms of which are hereby agreed to have been included in all sales contracts for this product.



To obtain a warranty claim form and/or information, you may call 1-800-397-9799 (Attention: Claims Department). Any claim under this Limited Warranty must include a claim form properly filled out accompanied by a dated proof of purchase or invoice. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

Exclusions to limited warranty

Dissatisfaction due to improper installation or maintenance. For additional information for proper installation and maintenance, please review the information on the product packaging or visit Internationalpgr.com and search installation or maintenance.

Damages resulting from misuse or abuse including, but not limited to, scratches, cuts, burns, stains, indentations, improper or insufficient maintenance and lack of proper floor protector.

Floor products sold as irregulars or second quality, which is sold “as is”

Damages or failure of floor to adhere to subfloor resulting from excessive moisture, alkali and /or hydrostatic pressure.

Color variations between samples or printed illustrations and the actual production runs.

Discoloration due to use of rubber-backed mats, coco-fiber mats, solvent-based polishes or cleaners or asphalt track in from driveways or parking lots.

Reduction of gloss from use is normal wear and tear.

Products sold through unauthorized internet dealers. To confirm authorization, contact I PG at 800-397-9799.

Installation over plywood, gypcrete or other similar materials that have not been first sealed with a product expressly approved by I PG in writing prior to installation.

Residential or Commercial installations with heavy wheeled vehicle traffic that permanently indents or damages the flooring.



This limited warranty is made solely to the original purchaser of I PG vinyl flooring products and is not transferable under any circumstances. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee or agent of I PG or any other person is authorized to assume for I PG any additional liability or responsibility in connection with I PG products. Consequently, agents, employees, distributors and dealers of I PG are not authorized to make modifications to this limited warranty or additional warranties on behalf of I PG. Accordingly, additional statements such as dealer advertising or presentations whether oral or written, do not constitute warranties by I PG and should not be relied upon.

IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN ANY CASE, I PG SHALL NOT BE LIABLE FOR SPECIAL, CONSEQUENTIAL, INDIRECT OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF I PG OR ITS AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATE DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, TO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.